



New Ordering System

We have created a new ordering system for the ease of our customers in ordering the Heads through our agents or simply over the Internet. This new system is very user friendly, for both new and existing customers. This system allows us and the customers to clearly identify the component/s that is required and gives the customers a good understanding of the product being purchased. Thorough explanations with examples are given below.

The following is the code for the new nomenclature system:

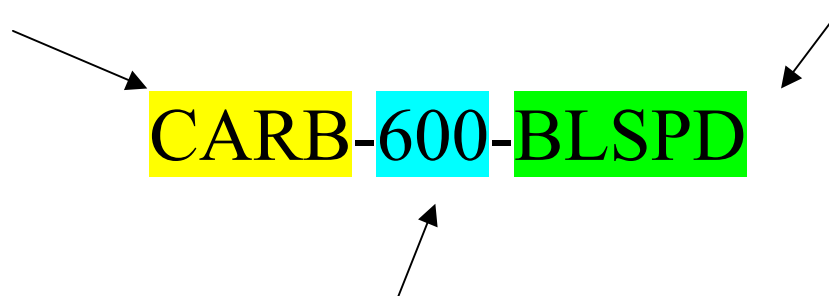
<u>Material</u>	<u>Code</u>	<u>Component</u>	<u>Code</u>
CARBON	- CARB	BOWL	- B
CHROME	- CHRO	LID	- L
ZIRCONIA	- ZIRC	RING	- R
TUNGSTEN	- TC	PUCK	- P
AGATE	- AGAT	SPLIT DISCUS	- SPD

The Head ordering system has 3 sections, and each section represents a different feature of the Head.

For example,

Material of the Head

Components of the Head

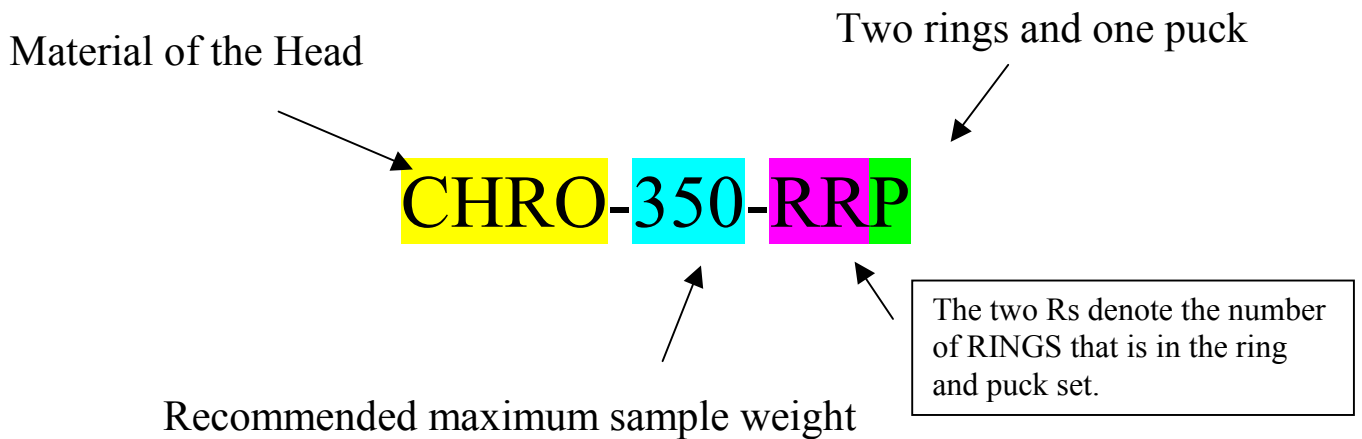


Recommended maximum sample weight

The above example defines a complete Head that is made of Carbon Steel with recommended maximum sample weight of 600g and includes a bowl, a lid and a split discus set.

If a particular component of the Head is needed, simply enters the component code at the end of the ordering system with the correct material and maximum sample weight size.

For example,



The above example defines a set of 2 rings and a puck made of chrome steel, for a bowl with 350g recommended maximum sample weight.

**Please note a set of one ring and puck or a set of two rings and a puck is sold as one part. If a Head has a single puck, the puck is one part.

More examples,

A lid for a large Zirconia Head would be

ZIRC-200-L

A bowl for a small Tungsten Carbide Head would be

TC-40-B

A set of ring and puck for large Agate Head would be

AGAT-150-RP

Furthermore, we have created a shorter name for quick identification of Head. We believe that it would be much easier for our customers to remember.

For examples,

A Head made of carbon with recommended maximum sample weight of 350 will be named **CARBON 350**.

A Head made of zirconia with recommended maximum sample weight of 40 will be named **ZIRCONIA 40**.

A Head made of tungsten carbide with recommended maximum sample weight of 200 will be named **TUNGSTEN CARBIDE 200**.

If there is any queries, please feel free to contact any of our sales personnel or customer support. Email: sales@rocklabs.com or franky@rocklabs.com

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